



Language Line® University Medical Interpreter Certification Test

WHAT IS THE LANGUAGE LINE® UNIVERSITY MEDICAL INTERPRETER CERTIFICATION TEST?

Language Line® University Medical Interpreter Certification Test is a comprehensive medical testing and certification process developed with over 25 years of medical interpretation experience. No other organization has more experience or more competent medical interpreters.

WHAT DOES THE MEDICAL INTERPRETER CERTIFICATION TEST COVER?

Medical interpretation is a complex skill set requiring professional training, as well as real-life experience. To ascertain medical interpretation competency, a test is conducted according to the following criteria:

- Medical terminology knowledge
- Medical procedure knowledge
- Interpretation skills and protocols
- Bilingual language fluency
- Knowledge of culture-specific medical practices

WHICH LANGUAGES ARE AVAILABLE FOR THE MEDICAL INTERPRETER CERTIFICATION TEST?

Language Line University Medical Interpreter Certification Test is available in 22 languages:

- Arabic
- Bosnian
- Cantonese
- Croatian
- Farsi
- French
- German
- Haitian Creole
- Hmong
- Italian
- Japanese
- Khmer (Cambodian)
- Korean
- Mandarin
- Polish
- Portuguese
- Russian
- Serbian
- Somali
- Spanish
- Tagalog
- Vietnamese

This test does include a medical component, with an emphasis on language proficiency and interpreting skills.

HOW LONG DOES THE MEDICAL INTERPRETER CERTIFICATION TEST TAKE?

Depending on the language, each Medical Interpreter Certification Test can take between 45 minutes and one hour.

WHO ADMINISTERS THE TEST?

A team of the highest quality interpreters in the industry administer all Language Line University tests. Testers have a rich variety of qualifications, ranging from medical doctors to M.A.s in translation and interpretation, with years of experience in the medical interpretation industry. Members of the testing team have earned federal and state interpreter certification credentials.

WHAT TOPICS ARE COVERED IN THE TEST?

Medical Interpreter Certification Test versions cover:

- Health Insurance
- Public Health
- Managed Care
- Medical Specialties and Professions
- Doctor Visits
- General Anatomy
- Symptoms
- Pain Descriptors
- Vision Care
- Emergency Room/First Aid
- OB/GYN, Pregnancy
- Women's Health Issues
- Men's Health Issues
- Medical Tests
- Surgery
- Prescriptions
- Mental Health
- Pediatrics, Immunizations
- Medical Equipment
- Diseases
- Terminal Care
- Allergies
- Alternative Medicine
- Nutrition
- Medical Consent
- Genetic Counseling





Language Line® University Medical Interpreter Certification Test

CAN ANY INTERPRETER TAKE THE MEDICAL INTERPRETER CERTIFICATION TEST?

Yes. However, interpreters without medical knowledge and experience in the health care field will find it difficult.

IF I'M NOT HAPPY WITH MY TEST RESULTS, MAY I RE-TAKE THE TEST?

Yes, candidates may test as many times as they wish, but there is a testing fee for each attempt.

HOW DOES THE MEDICAL INTERPRETER CERTIFICATION TEST WORK?

The Medical Interpreter Certification Test is performed over-the-phone. It measures the interpretation skills and healthcare industry knowledge of your in-house interpreters, community interpreters or contracted agency interpreters.

DO YOU RECORD THE MEDICAL INTERPRETATION TEST?

Yes. Language Line University records all Medical Interpreter Certification Tests. For confidentiality purposes, interpreters should not record the test.

WHAT GUARANTEE OF CONFIDENTIALITY DO I HAVE?

All of our personnel are bound by a strict Code of Ethics, as well as confidentiality and non-disclosure agreements. These ensure that all information pertaining to the work we do for you and your organization remains strictly confidential.

MUST THE TEST BE TAKEN FROM A SPECIFIC LOCATION?

No. All Language Line University Tests are conducted over the phone. Subject to employer approval where applicable, interpreters can take the test from any location they desire.

CAN I SCHEDULE MY OWN TESTING TIME?

You may schedule any time during business hours Tuesday through Friday, 7 a.m. to 5 p.m. Pacific Time. Requests must be received at least two weeks before the test date.

CAN I RESCHEDULE MY CONFIRMED REGISTERED TEST TIME?

Students who wish to reschedule their test time may do so at least 72 hours before the original test time. The rescheduled date must be at least two weeks after the rescheduling request.

WHEN WILL I RECEIVE THE TEST RESULTS?

After completion of the test, the test administrator will issue a Test Results Report for each interpreter. Test Results Reports will be emailed to the interpreter's employer within a week of the test date. For those who pass the test, a Certificate of Competency in Medical Interpreting will be issued and mailed to the test candidate.

WHAT WILL THE TEST RESULTS LOOK LIKE?

A written Test Results Report for each individual is provided, including:

- Numerical and percentage score of the test results
- Summary of the test candidate's performance
- Recommendations for further skill development

MORE QUESTIONS?

Contact your Customer Service Representative or Language Line University toll free at 1 877 351-6636 or e-mail us at LLU@LanguageLine.com