



Language Line® University Testing Questions and Answers

What is the Language Line® University Testing?

Language Line University interpreter testing is a comprehensive testing process developed with over 25 years of experience. Language Line Services performs over one million interpretations annually. No other organization has more experienced or more competent language experts.

Which languages are available for testing?

There are over 6,912 languages in the world. We monitor our language requests continuously, adding or deleting languages based on customer needs. Please contact us directly with your specific language requests.

How do I take the LLU tests?

All individuals take the tests over the phone. Language Line University Testing ensures that you and the customers and community you serve are receiving the highest quality multilingual services available.

Who administers the tests?

A team of specially trained language experts administers all Language Line University tests. Test administrators have a rich variety of professional qualifications, backed by years of experience in the language interpretation industry.

How long do the LLU tests take?

Depending on the language, each test can take from 30 minutes to one hour.

Do you record the tests?

Yes. Language Line University records all tests. For confidentiality purposes, individual test candidates should not record the test.

What guarantee of confidentiality do I have?

All of our personnel are bound by a strict Code of Ethics, as well as confidentiality and non-disclosure agreements. These documents ensure that all information pertaining to the work we do for you and your organization remains strictly confidential.

When will I receive the test results?

After completing the test, the test administrator will issue a Test Results Report for each candidate. These reports will be mailed to the candidate's employer on a weekly basis. For those who pass the test, a Certificate of Competency will be issued.

More questions?

Contact your Customer Service Representative or Language Line University product support toll free at 1 877 351-6636 or e-mail us at LLU@language.com.