

ACCOUNT NUMBER: 902-0ZZZZZ

INVOICE DATE: 01/06/2004

Language	Minutes	Calls	Length of Call (minutes)	% Total	Avg Interpreter Connect Time (seconds)	Charges
SPANISH	817	131	6.2	52.1%	21.4	\$1,933.60
VIETNAMESE	520	63	8.3	33.2%	36.5	\$1,396.40
KOREAN	71	6	11.8	4.5%	52.0	\$176.00
MANDARIN	55	10	5.5	3.5%	20.5	\$138.30
PUNJABI	31	4	7.8	2.0%	37.0	\$137.60
CANTONESE	25	1	25.0	1.6%	6.0	\$77.50
HINDI	20	3	6.7	1.3%	34.5	\$63.40
TAGALOG	16	1	16.0	1.0%	15.0	\$41.60
PORTUGUESE	6	1	6.0	0.4%	28.0	\$15.00
CAMBODIAN	4	1	4.0	0.3%	108.0	\$10.00
ROMANIAN	3	1	3.0	0.2%	29.0	\$13.50
<b>TOTAL</b>	<b>1,568</b>	<b>222</b>	<b>7.1</b>	<b>100.0%</b>	<b>27.3</b>	<b>\$4,002.90</b>