**Schedule A with**

|  |
| --- |
| Client Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ CN 14603 |

**Customer contact information**

|  |  |
| --- | --- |
| **Operations Contact** | **Billing Contact**   Same as Operations Contact |
| Name: | Name: |
| Title: | Title: |
| Telephone: | Telephone: |
| Fax: | Fax: |
| E-mail: | E-mail: |
| Address: | Address: |
| City, State, Zip: | City, State, Zip: |

|  |  |
| --- | --- |
| **Tax Exempt Status** | |
|  No |  Yes - If yes, please include a copy of your tax-exempt determination letter or certificate. |

**LanguageLine® PhoneSM Interpreting**

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| The following fees apply solely to LanguageLine® PhoneSM Interpreting and all have been waived for contract |

1. **Enrollment and Setup Packages**

* One time setup charge per Customer ~~$275.00~~
* Fee for each subsequent Client Identification Number with corresponding statement ~~$125.00~~

1. **Client Identification Number**. Monthly minimum charge per Client Identification Number ~~$100.00~~
2. **Platform Access Charge.** Platform access per call ~~$0.25~~
3. **Long Distance Dial Out.** Long distance dial out charge applied per dial out (in addition to per minute charges) ~~$5.00~~
4. **FCC Surcharge and Fees.** Fees that Language Line Services has or will pay to these third parties: surcharges, fees, taxes, payments to the Universal Service Administrative Company (USAC).
5. **Optional Interpreter Appointment at Specific Time**

* Applied per appointment ~~$100.00~~
* Cancellation per appointment will be charge $200 for any missed appointment ~~$200.00~~

**Pricing**

| **Tiers** | **Languages** | **Charge** |
| --- | --- | --- |
| 1 | Telephonic Interpretation - Spanish | $0.61 per minute |
| 2 | Telephonic Interpretation - All other languages | $0.65 per minute |
| 3 | Document Translation Cost Per Word (Spanish) | $0.25 per word |
| 4 | Document Translation Cost Per Word (All Others) | $0.30 per word |