

A complete language access system from one trusted partner

Right service. Right investment, Right outcome.

Translation and Localization

580+ language pairs delivered on time, on budget

- **Full localization and translation services:**
All content types
- **Custom machine translation (MT) and AI programs:** Accurate, cost-effective workflows – human to enabled
- **Translation Portal:** Centralized project management and reporting tool
- **Translate Express:** Rapid, compliant MTPE, short content translations, <2 hours
- **AI Translation App:** Self-serve AI translations blending machine speed with human quality
- **EPIC Integrated:** Quick, accurate AVS translated in the right language inside of EPIC

Face-to-Face Interpretation

149 languages

- **Scheduled Face-to-Face:** Live interpreters by appointment at your location
- **Virtual Face-to-Face:** Live interpreters by appointment for virtual meetings

On-demand Interpretation

270+ Languages, 24/7/365, in seconds

- **Phone Interpreting:** Outbound and inbound calls to audio interpreters
- **Digital Interpreting - LanguageLine App:** One-touch access to video/audio interpreters
- **AI Interpreting – LanguageLine Automated Interpreter:** AI for routine calls; complex issues escalate to humans
- **Client Platform Integrations:** Language support for clients' customer-facing platforms
- **EPIC Integrated:** Request interpretative services directly from EPIC

Testing & Training

60+ languages

- **Testing:** Fluency testing of bilingual staff and recruits
- **Training:** Ongoing in-house interpreter skills development

