

# Language Access at all Touchpoints



**Interpretation and Translation  
Services and Related Solutions**  
Contract #R210605

## On-Demand Interpretation

**240+ Languages 24/7/365, in Seconds**

### The LanguageLine® App

One-touch access to video/audio interpreters

### Phone Interpreting

Outbound calls to audio interpreters

### DirectResponse<sup>SM</sup>

Inbound calls in-language from limited  
English proficient (LEP) communities

### Telehealth and Virtual Meetings

Integrated access to video/audio interpreters

## Face-to-Face Interpretation

**150+ Languages**

### OnSite Interpreting

Interpreters by appointment at a specified location

### Virtual OnSite Interpreting

Interpreters by appointment for virtual meetings

## Translation and Localization

**290+ Languages, 480+ Language Pairs**

### Translation

Documents and marketing materials

### Localization

Websites, software, apps, eLearning

### Transcription

Digital and multimedia content

### Clarity®

Macro and micro content simplification

## Testing and Training

**50+ Languages**

### Testing

Fluency testing of bilingual staff and recruits

### Training

Ongoing in-house interpreter skills  
development

Available through OMNIA Partners, Contract #R210605 has been competitively solicited and publicly awarded to LanguageLine Solutions. With LanguageLine Solutions and OMNIA Partners, public agencies have access to a full portfolio of language access solutions to support compliance and improve productivity.

**Let's Talk Solutions:** Contact your Account Executive, email [info@languageLine.com](mailto:info@languageLine.com), or call Customer Service at 1-800-752-6096