

Maximize Your Investment in Interpreting

Take advantage of these resources to ensure the success of your language access program, improve the customer experience, support compliance and make your job easier.

Click on the [blue text](#) to link to the resources.

Training & Implementation Support

Complimentary resources to train your staff, improve productivity, and ensure compliance.

- Language Access training guides, presentations and videos
- Custom training available on site or web-based
- “How to Partner with an Interpreter” training



Staff Support Materials

Provide staff [easy-to-use tools](#) to serve your next LEP client

- Quick reference guides
- Language identification tools & signage
- “Please Hold” Training Guide



Online Reporting Portal

Access [MyLanguageLine.com](#) for valuable data and insights to your language access usage:

- Review invoices, track expenses, allocate costs
- Demonstrate language access compliance
- Share demographic insights with key stakeholders



Initiate Customer Service Inquiries

Visit [our website](#) at your convenience for everyday needs:

- Provide specific feedback about a call
- Manage and pay bills
- Order complimentary support materials



Options to Customize Call Flows

Contact us to discuss ways to enhance customer experience and streamline operations.

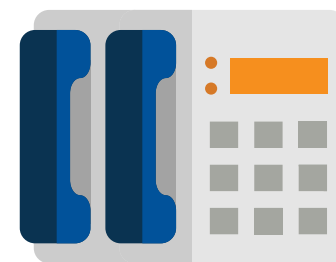
- Simplify access to top languages
- In-language IVR greetings and messaging
- Seamless in-language call solutions



Phone Equipment & Accessories

Facilitate interpreter services for face-to-face communication throughout your organization

- 1Solution dual handset phones
- Analog, Digital and VOIP equipment
- Order equipment



Stay Up to Date on Language Trends & Best Practices

Don't miss our:

- [LanguageLine Blog](#)
 - [LanguageLine Webinar Series](#)
- and
- Follow us on



Comprehensive Language Solutions

Providing Language Access at All Customer Touch Points

- LanguageLine® PhoneSM Interpreting
- LanguageLine InSight Video Interpreting[®]
- LanguageLine® OnSiteSM Interpreting
- LanguageLine® Translation and LocalizationSM
- LanguageLine® Testing and TrainingSM

