



## Apprenticeships

# 124 Weeks

Subjects covering, Business Administration, Accountancy and Operations Management.

## Free Services



# 75 Skilled Hours

Including:

- Translation of breast screening awareness flyers
- Translation of Hospital Engagement Partner Registration Form
- Translation of Friends & Family Test
- Consultation sessions
- Feedback poster translation and printing

## Volunteering

# 56 Hours

Including:

- Litter picking at St George's Hospital
- Volunteering at a local Scout Camp
- Conducting practice interview sessions with school leavers
- Christmas present wrapping at St George's Hospital Children's Ward



## Internships

# 72 Weeks

Within the LLS Translations Department

## Skill Sharing



# 60 Skilled Hours

LLS volunteered skilled linguist time to provide assessments and material for a recognised interpreting course at a local college.

## Fundraising and Donations

# £1,163

Raised on behalf of the St George's Hospital Time For Change Campaign with an office bake sale and Run Battersea



LLS office staff collected and delivered essential food and toiletries to Camden Trussell Trust

# gives back

## Certifications & Awards

In 2023 LLS' Environmental Management System was ISO14001 certified, ensuring we manage our environmental responsibilities, fulfill compliance obligations, and are working towards and achieving our environmental objectives.



LLS has been certified as a Great Place to Work for the 3rd year running!



LLS is a Disability Confident Committed Employer



LLS is a certified Real Living Wage Employer



## Carbon Reduction

In 2023 LLS published its Carbon Reduction Plan which includes a commitment to reaching Net Zero by 2030

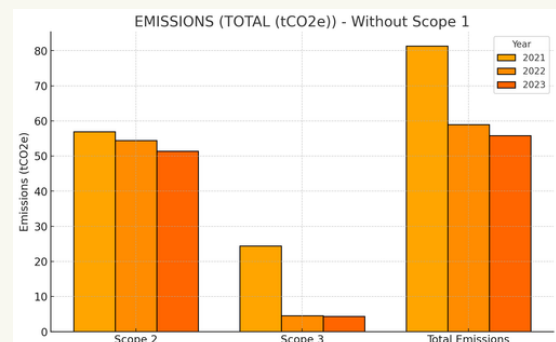


## Things we did in 2023 to reduce our carbon footprint

- LLS moved to a smaller office and introduced a hot desk environment
- LLS moved to a hybrid working model, significantly reducing the CO2 footprint of our service provision
- LLS has reduced its reliance on printers and is working towards becoming a paperless office
- Removal of vending machine to reduce plastic waste



## LLS Scope 2 and 3 emissions reduction



Scope 2 emissions: Indirect emissions from purchased energy- e.g. electricity.

Scope 3 emissions: All other indirect emissions from our value chain.



### LLS UK Staff Training

**2730 Hours**

### Great Place To Work 2023 Results

- 100% agree- People are treated fairly regardless of sexual orientation
- 97% agree- People are treated fairly regardless of gender or race
- 97% agree- LLS is a safe place to work
- 94% agree- People are treated fairly regardless of age
- 93% agree- People care about each other here
- 97% agree- When you join LLS you are made to feel welcome
- 92% agree- People are treated as full members of LLS regardless of position

### Deaf Awareness Training

**88 Hours**

Delivered to LLS staff in London and Manchester



### Equipment Donations



**£1300**

LLS donated working IT equipment to Community Interest Initiatives, reducing carbon emissions and delivering tangible value to communities:

54x Monitors  
14x Working Laptops  
8x iPads  
120x Port/USB/Power Cables

### Global Linguist Training

**957,715 Hours**



Including; Mental Health Awareness, Safeguarding, Interpreter Protocols, Handling Stress, Interpreting for the Terminally Ill, Legal Protocols, Financial Disclosures and Disclaimers

